PAIGE LUTHER

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Portland, OR

EDUCATION

Academy of Art University
San Francisco, CA
Bachelors Degree in Fine Arts
2012

University of Washington
Seattle, WA
Certificate in Professional Technical Writing
2018

EXPERIENCE

Technical Editor, Google, Kirkland, WA — July 2022 - March 2026

- Reviewed documentation from technical writers for comprehension, ease of use, organization, style guide adherence, legal issues, and tone of voice.
- Provided feedback for writers to help them improve and meet goals that aligned with getting promotion.
- Created six presentations on editorial topics for the *Information Experience* organization.
- Edited documentation for over 90 *Cloud Storage* product and feature launches, including:
  - Backup and DR launch
  - NetApp Volumes launch
  - Parallelstore launch
  - Soft delete launch
  - Hierarchical namespace launch
  - gRPC launch
  - Rapid cache launch
  - Managed Lustre launch
- Edited documentation for over 10 *Cloud Networking* product and feature launches, including:
  - DNS Armor launch
  - Shared VPC launch
  - Private Server Connect interfaces launch
- Edited six launches for *Cloud Databases*, including:
  - AlloyDB launch
- *Cloud Editors*
  - Facilitated, participated in, and implemented updates to Google Cloud's Developer documentation style guide.

- Participated in discussions and implemented updates for the Cloudsite publishing guide.
- Created internal knowledge articles about writing and learning courses for technical writers.
- Edited prompts for initial ML work for Cloud documentation.

Technical Writer, Microsoft, Redmond, WA — April 2021 - April 2022
For the *Business Excellence and Engagement* team, I created a glossary of the Trust and Integrity Protection terms and definitions and an approval process for updates.

For the *Windows* team, I implemented changes and updates to the Microsoft Windows support documentation and created XML code for Windows 11 tips.

Editor, Steyer Content, Seattle, WA — August 2020 - June 2022
Provided edits for the *Microsoft Inside Track* articles and *Microsoft Security* learning modules.

Provided edits for the *Dynamics 365 Implementation Guide* initial release, and acted as the sole editor for the October 2021 update to the guide.

Technical Writer, Wells Fargo, Remote — July 2020 - April 2021
Created knowledge articles for internal learning courses that included creating templates for the articles, writing instructional documentation, providing QA for the content, and facilitating the approval process including legal and compliance departments.

Content Editor, Marel, Bellevue, WA — February 2019 - July 2020
Created marketing materials for new products, launches, and events. This included writing articles about products and events, acting as social media manager for the LinkedIn account, and putting together learning webinars for customers. I also wrote a 12-page white paper on how the Innova software could improve existing processes for food processing companies.

Technical Writer, Starbucks, Seattle, WA — June 2018 - February 2019
Created a technical writing style guide that included and defined commonly used terminology, use cases, style, and tone of voice.

Rewrote, restructured, and organized over 600 facilities documents while also overseeing the work of another technical writer and collaborating with subject matter experts to better improve documentation based on feedback.

Technical Writer, WAFD, Seattle, WA — February 2015 - June 2018
Created, updated, and improved instructional and conceptual documentation for company-wide internal wiki and created job user manuals.